

## “Must-Have” IRS Contact Numbers

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|----------------------------------------------------------------------|-----------------------|
| <b>1. Priority Practitioner Service (“PPS”) Line</b>                 | <b>(866) 860-4259</b> |
| a. General Tax Law Questions                                         | Option 1              |
| b. Individual Accounts not in Collection or Examination Status       | Option 2              |
| c. Business Accounts not in Collection or Examination Status         | Option 3              |
| d. Client’s Account is in Automated Collection System (ACS) Status   | Option 4              |
| e. Automated Under-reporter Notice Received by Client (e.g., CP2000) | Option 5              |
| f. Client’s Account Under Correspondence Examination                 | Option 6              |
| <br>                                                                 |                       |
| <b>2. Centralized Authorization File (“CAF”) Unit fax number</b>     |                       |
| a. Ogden (OAMC)*                                                     | <b>(855) 214-7522</b> |
| b. Memphis (MAMC)**                                                  | <b>(855) 214-7519</b> |
| c. Philadelphia (PAMC)***                                            | <b>(855) 772-3156</b> |
| <br>                                                                 |                       |
| <b>3. Amended Return Hotline (current year &amp; 3 years prior)</b>  | <b>(866) 464-2050</b> |
| <br>                                                                 |                       |
| <b>4. Automated Substitute for Return(“ASFR”)</b>                    | <b>(866) 681-4271</b> |
| <br>                                                                 |                       |
| <b>5. Employer Identification Number (EIN) Inquiries</b>             | <b>(800) 829-4933</b> |
| <br>                                                                 |                       |
| <b>6. Employer Identification Number (EIN) – International</b>       | <b>(267) 941-1099</b> |
| <br>                                                                 |                       |
| <b>7. FBAR/BSA and Title 31 Help Line</b>                            | <b>(866) 270-0733</b> |
| <br>                                                                 |                       |
| <b>8. FBAR/BSA and Title 31 Help Line – International</b>            | <b>(313) 234-6146</b> |
| <br>                                                                 |                       |
| <b>9. Identity Protection Specialized Unit</b>                       | <b>(800) 908-4490</b> |
| <br>                                                                 |                       |
| <b>10. Installment Agreements – Manually Monitored</b>               | <b>(866) 897-4289</b> |
| <br>                                                                 |                       |
| <b>11. Installment Agreements – Partial Pay (SBSE)</b>               | <b>(800) 831-0273</b> |
| <br>                                                                 |                       |
| <b>12. National Taxpayer Advocate Help Line</b>                      | <b>(877) 777-4778</b> |
| <br>                                                                 |                       |
| <b>13. Refund Hotline (Where’s My Refund?)</b>                       | <b>(800) 829-1954</b> |
| <br>                                                                 |                       |
| <b>14. Transcripts Order Line</b>                                    | <b>(800) 908-9946</b> |

\* Services Alaska, Arizona, California, Colorado, Hawaii, Idaho, Minnesota, Missouri, Montana, Nebraska, Nevada, New Mexico, North Dakota, Oklahoma, Oregon, South Dakota, Texas, Utah, Washington, Wisconsin and Wyoming

\*\* Services Alabama, Arkansas, Connecticut, Delaware, District of Columbia, Florida, Georgia, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Michigan, Mississippi, New Hampshire, New Jersey, New York, North Carolina, Ohio, Pennsylvania, Rhode Island, South Carolina, Tennessee, Vermont, Virginia, West Virginia

\*\*\*Services taxpayers residing abroad